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IRCIL provides advocacy, assistance, training, & peer support for the disabled population of central Indiana to live as independently as possible.

-Operators need to stay on the call long enough to get used to the way the PERSON with a speech disability talks.

-Operators should tell callers that everything is confidential.

-People with a speech disability need an easy way to reach Speech-To-Speech.

-More people with speech disabilities need to be taught to use STS.

-All these statements also apply to people who use STS on the computer.

-There should be competition, as that makes STS work better.

-The operators need to be paid enough so that they do a good job, and they need good training.